Code for Romania

HEAL NOT HARM

2022>

Our mission is to put technology to work to to support citizens and civil society to create a better world.

THE YEAR WHEN WE SHOWED A BETTER WORLD CAN BE MADE IN ROMANIA

Since its start, over 6 and a half years ago, Code for Romania has been building and administering Romania's ecosystem of social change through technology. We are the first and only consistent civil society organization systemically tapping into the power of technology to transform our society for the better. Our community has reached 2880 members, adding over 600 members this year only. The skill composition of our community has also extended following the Ukrainian humanitarian crisis with more translators, communicators and legal volunteers joining us to contribute to the solutions we develop and maintain.

We continue to work on our five interconnected programmes: Civic Labs, Tech for Social Good, Civic Tech 911, Critical Civic Infrastructure and Update Romania, offering a 360 degrees technology response to Romania's societal problems.

This year has also been a year of ambitious goals, going further than we could have ever imagined, starting the most ambitious initiative possible to this day in the civic tech space - Commit Global, an international organisation aiming to take care of the world's civic infrastructure.

THE PEOPLE MAKING IT SPIN

Bogdan Ivănel
CEO

Dana Pascu
Chief Strategy Officer
(pro bono)

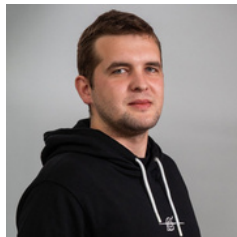**Oana Despan**
Chief Fundraising
Officer

Olivia Vereha
VP of Product

Mădăina Ștefu
Communication
Manager

Andrei Ioniță
Chief Technology
Officer

Gheorghe Lupu
Technology
Officer

Laura Micle
Researcher

Ana Stoichițoiu
UX Designer

Miruna Muscan
Executive Assistant

Alexandra Brînzaniuc
UX Architect

THE PEOPLE MAKING IT SPIN

Theodora Cristea
Researcher

Teodora Negru
UX Designer

Valentina Popa
Project Manager

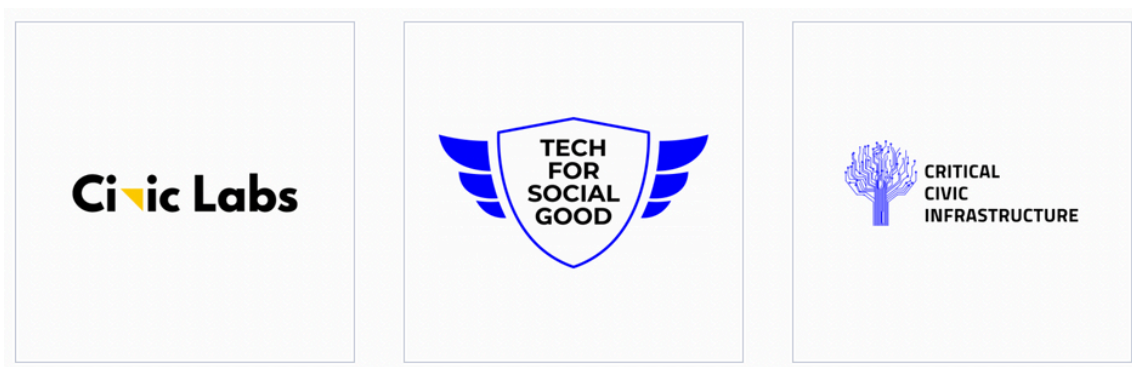**Yvonna Țăranu - Hofnar**
Project Manager
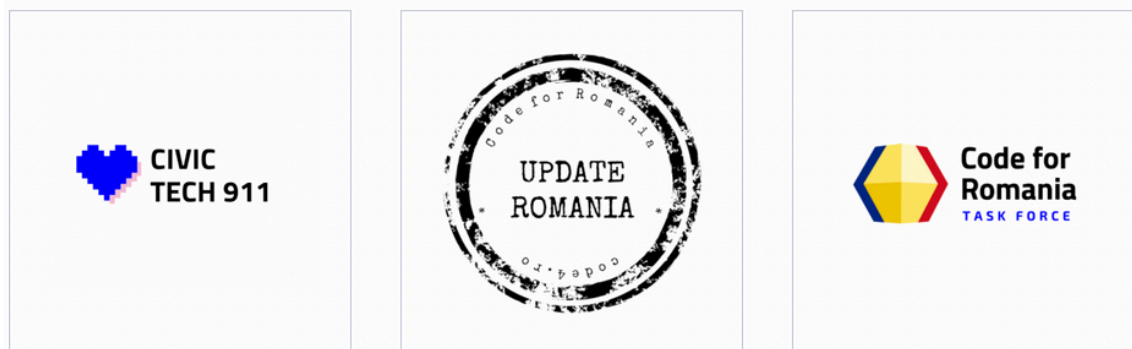
Galyna Arikh
Project Manager

THE ECOSYSTEM OF CHANGE

The ecosystem of change administered by Code for Romania is currently made out of 6 strongly intertwined programmes designed to support each other, while offering a 360 degrees technology response to Romania's societal problems.

Building the Civic Tech Infrastructure Romania Needs

Building Capacity

AREAS OF INTERVENTION

Health for Romania

Environment for Romania

Education for Romania

Care for Romania

Participation for Romania

PROGRESS IN NUMBERS

2800+

Volunteers registered in the community as of December 31st 2022.

10

New civic technology solutions launched by Code for Romania in 2022.

51+

solutions have been researched, designed, prototyped, tested and documented in 5 key areas through 2022.

12+

Hackdays, design thinking sessions, focus groups, interviews and other events organized and led by our staff in less than one year.

OUR PROGRAMMES

Civic Labs

Civic Labs is the first core programme of Code for Romania. Its main objectives are (1) to generate civic technology solutions aimed at solving Romania's main social issues, through a thorough process of research, incubation and ideation; (2) to transform the way funding is being channeled towards civic technology in Romania; (3) to create the basic requirements for a sustainable civic technology ecosystem in Romania.

Every year we choose several main topics of focus, for several pillars: education, healthcare, vulnerable groups and environment.

In 2022 we spent over 10.000+ hours in research interviews, discovery sessions, understanding critical issues that vulnerable populations are facing in order to design the best possible digital response to tackle those problems.

Be it environmental issues such as measuring pollution or mechanisms to reduce pollution, supporting vulnerable communities such as the LGBTQIA groups, understanding how we can facilitate access to basic healthcare services, providing access to education and engaging people in solid participation in public service, we focused on making sure each end every difficulty is analyzed and addressed as effectively as possible.

We have designed over 45 prototypes and tested that our concepts are the right answer to the problems we identified and some of the digital tools we envisioned have also already become reality.

50+

SOLUTIONS

The method we designed (iterative design and rapid prototyping) allows the sector to test and understand what will work and what will not work in a very short time frame. Had it not been for this process that resulted in 50 solutions in 2021, we could have made 50 very costly errors, or maybe, none at all, as some of these solutions represent answers to problems nobody has ever identified before or simply ignored completely.

OUR PARTNERS

In 2022, Civic Labs has been supported by two strategic sponsors:

Three partners have joined us in supporting programme areas.

TECH
FOR SOCIAL GOOD

Tech for Social Good is the other core programme of Code for Romania. With a capacity of 6 products in development at any given time, Tech for Social Good brings together our community of volunteers to pro-bono develop civic technology solutions designed in CivicLabs. The mechanics are simple and straightforward, around every product in development we organise a core team of stable volunteers managed by one of our two full time senior staff members. Besides directly contributing to the product development, they create and manage tasks, do code review and thoroughly document the process so that any other ad-hoc volunteer can contribute to one or more open tasks. In order to create opportunity for the larger community of ad-hoc volunteers to contribute to the products in development and to give every project a boost, every month we organise a hackday opened to all volunteers old or new.

The Tech for Social Good programme has delivered apps like Redirectioneaza.ro , Monitorizare Vot and VotDiaspora.ro which have been extensively used all throughout the year by NGOs, citizens and other organisations by the hundreds of thousands.

580

NEW VOLUNTEERS

The working model for Tech for Social good has allowed us to consolidate the infrastructure for civic tech contributors in Romania and abroad. With the support of our partners we succeeded in organising hackdays online and in Cluj-Napoca, Iasi, Bucuresti, Timisoara, Sibiu

OUR PARTNERS

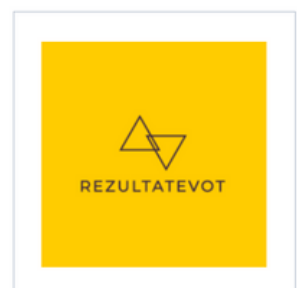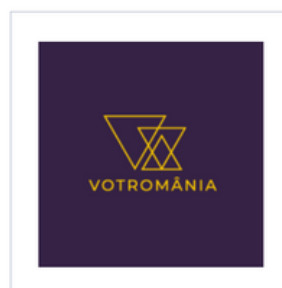In 2022 Tech for Social Good has been supported by
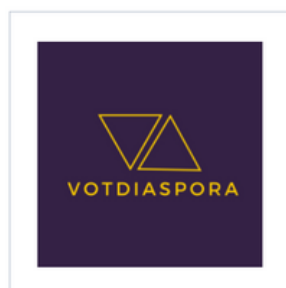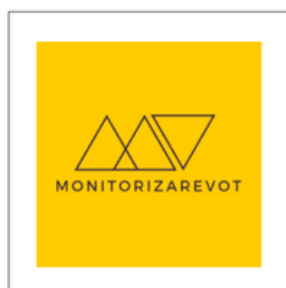
CRITICAL CIVIC INFRASTRUCTURE

A technology product is not finished upon delivery. As with physical infrastructure, every digital solution needs to be managed, maintained and further developed so that it can stay functional.

Our Critical Civic Infrastructure programme currently hosts 17 applications în 3 ecosystems designed for systemic change.

Our ecosystems

Free and fair elections

In 2020, during the pandemic we have monitored two rows of elections - local and parliamentary. We have relaunched Rezultate Vot, Vot Monitor has been up and running for observers and the two electoral guides, Vot România and Vot Diaspora have served thousands of users.
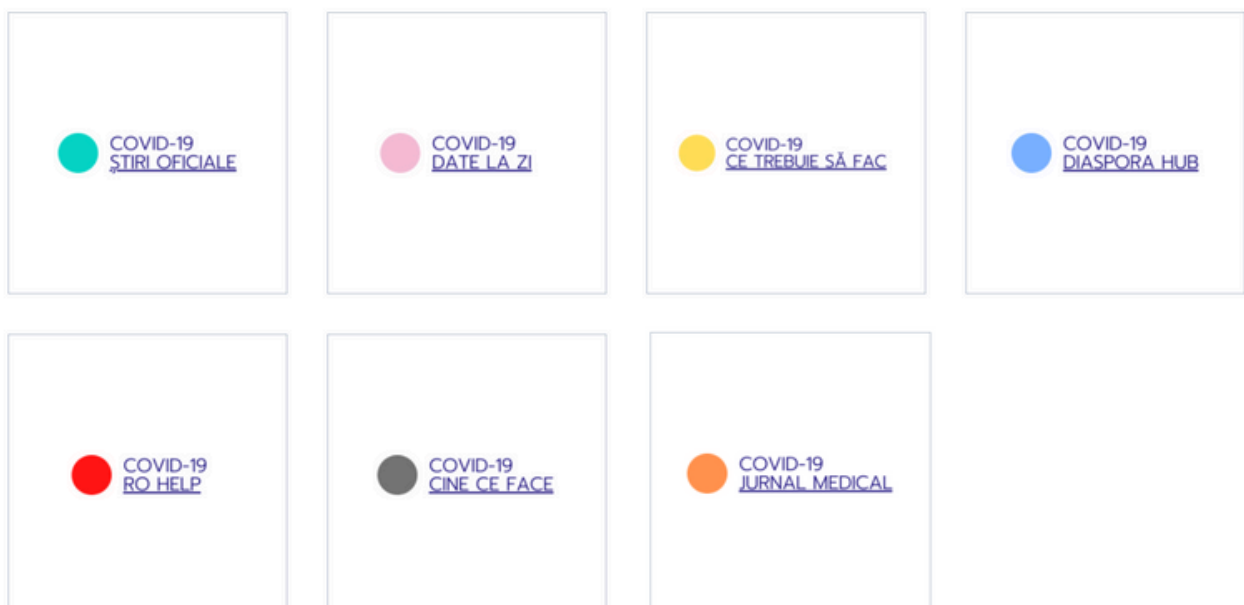
CRITICAL CIVIC INFRASTRUCTURE

A strong civil society

The ecosystem we design and maintain for civil society is growing every day. In 2020 we have launched VotONG, a new solution dedicated to this sector, ensuring fair elections in our field. We have also started working on Website Factory, an app meant to help all organisation manage their online presence properly and on Donors Platform with the support of a coalition of donors.

Emergency intervention ecosystem

The solutions built in Code for Romania Taskforce are managed within this programme, making sure they are available for millions of citizens every single day.

CRITICAL CIVIC INFRASTRUCTURE

Humanitarian assistance

Humanitarian crises are by definition global in nature, transcending national or regional borders. War is the most painful of human experiences and we need to ensure that victims and refugees find shelter and are protected in a timely manner. We have built, deployed and are maintaining a first of its kind Humanitarian Civic Infrastructure in support of the Ukrainian refugees. From ensuring their access to timely and accurate information, housing, transport and health support, to equipping UN and government agencies with the aid management tools they need for rapid effective intervention, an integrated ecosystem of digital solutions is making sure no refugee is left behind and safety for the vulnerable is ensured.
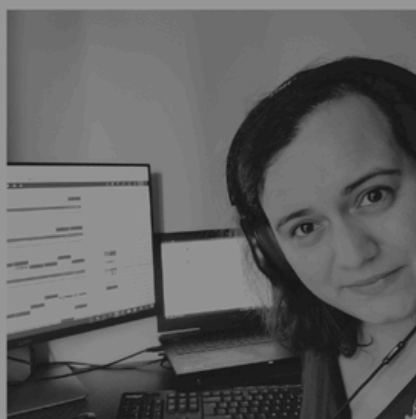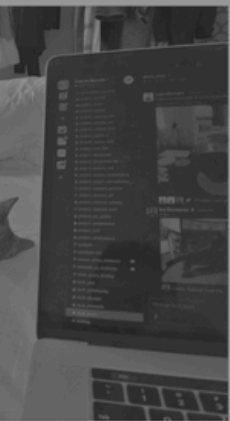
Humanitarian assistance digital infrastructure

One of the ten projects of the year at the Paris Peace Forum 2022

We also received:

- Finalist award at the World Summit Awards
- international recognition in media such as LeMonde and many other major publications around the world.
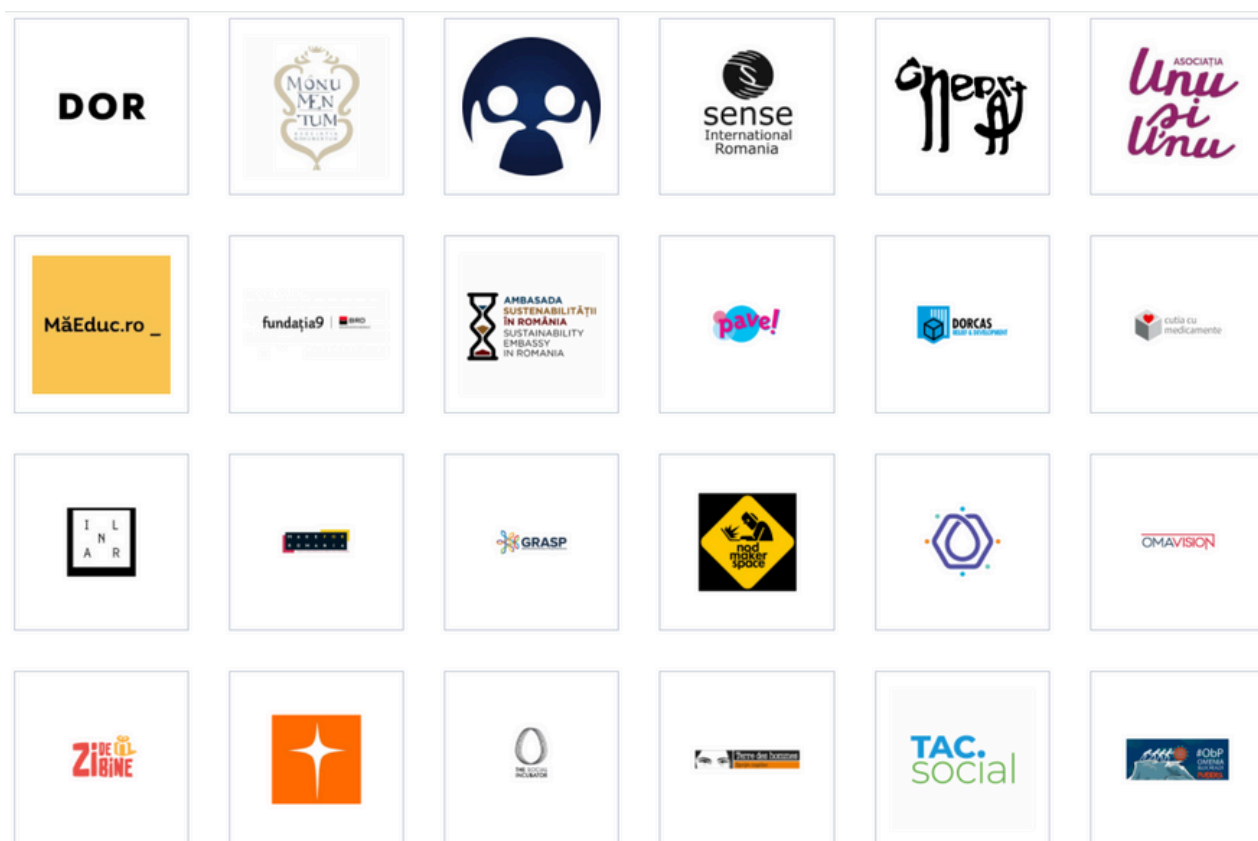- The Digital Innovation Award at Biz Sustainability Awards 2022

CIVIC TECH 911

Sponsored by **BCR**

Until each NGO can have its own IT team to help them be more efficient, to automate complicated and time-consuming processes, send messages to as large an audience as possible, and better fulfil their mission, Civic Tech 911 is their tech department, ready to intervene in any request for help.

We launched the programme on the 5th of May 2020 and we have offered services for over 160 NGOs (3600+ hours of support) on issues such as website development, donation management, online communication tools, productivity tools, tech infrastructure and assisted them in applying for grants with solid technology ideas.

CXPS PROGRAMME

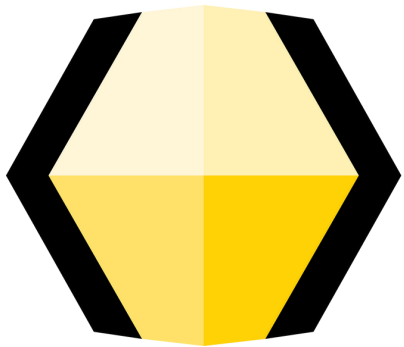**A programme developed together with**

In 2021 we have started our first formal education programme together with the University of Bucharest to train future citizen experience designers, professionals.

This programme has been an optional course for masters level students enrolled in the International Public Affairs Masters at the Political Sciences Faculty of the University of Bucharest.

24 masters level students have been trained train on topics such as user experience design, user research, service design, interaction design, information architecture and other essential topics related to digital transformation in public space, open source technology, solution design etc.

In 2022, following the success of the pilot programme the course has entered the mandatory curriculum and is now a full 1 year course and trains students in citizen experience design to ensure that all digital solutions developed in public service are inclusive, effective and suitable for all citizens.

COMMIT GLOBAL

Commit
GLOBAL

TAKING CARE OF THE WORLD'S CIVIC INFRASTRUCTURE

Code for Romania is showing a better world can be made in Romania. We have built the fastest growing organization in the space, Code for Romania and set it up as a model of good practices on how to design and build technology that helps at scale. Our tools have served governments, UN agencies and large and small CSOs during crisis and peace time. Most recently we have built, deployed and maintained a first of its kind humanitarian ecosystem in support of refugees fleeing from Ukraine, ensuring their safe and uninterrupted access to information, healthcare and services, while equipping UN and governmental agencies as well as NGOs with the tools they need to be more effective.

All throughout our activity we have been one of the champions of cooperation and co-creation in the the civic tech field, constantly investing efforts and resources in working with and supporting the work of similar organizations around the world. As part of these efforts we created, curated and hosted the largest civic tech strategic event in history, the 2018 Code for All Global Summit: a 4 days offline event where hundreds of delegates from all continents exchanged ideas and digital solutions for the benefit of humanity.

Our team is currently maintaining the largest pool of solutions in the tech for social good solutions space. We understand first hand the heavy pressure of keeping critical digital tools alive. That is why we are now choosing to invest all our resources and knowledge in building the global capacity that can lift this burden and unlock the promise of technology for social good.

"Too often we struggle to rebuild or repurpose tools after a disaster. With increasing challenges to climate, democracy, natural disasters, etc, if we can do better, we should. Commit Global can by maintaining the shared Civic Infrastructures people need - that we all may need - as the challenges increase in our poly-crisis world."

Christopher Worman
Co-Founder, Chief Partnership & Strategy Officer
ConnectHumanity.Fund

BUILD LOCAL. COMMIT GLOBAL

FINANCIALS

Total income: 4.664.892,42 lei

Total expenses: 3.685.679,85 lei

INCOME

EXPENSES

Sponsorship:
4.361.342.72 lei

Membership fees and donations:
70.345,28 lei

Individual donations:
32.410,50 lei

Economic activity income:
132.594,74 lei

230 form:
41.973,23 lei

Administrative costs:
287.570,27 lei

Human resources:
2.385.313 lei

Financial expenses:
 229,412 lei

External services:
737.824,27, lei

Other taxes:
45.560,61 lei

We are the ones
we've been waiting for